



### Case Study: ETA PC32- North Devon



The client engaged Howard Services to undertake the annual boiler service on their ETA PC32 Pellet boiler. As with all standard services for Howard Services, we completely removed the turbulator springs, cleaned the burn chamber and grate, swept the flue, cleaned and checked sensors, correctly lubricated the boiler and undertook a flue gas analysis.

The client was thrilled with the level of professionalism and expertise provided and gave us a 5 star review.

Now that a service contract has been taken out, the client has access to our 24hr call-out service, telephone support line, online monitoring and our client download area where the client can download boiler manuals, pump manuals, heat meter manuals and many more.



After service

*"James arranged our annual ETA boiler service to suit me. The job was very thorough with some items brought to my attention. The area was clean and tidy both during and after the service, a good job and excellent value. They even sent a reminder to turn off the system the night before."*

Mr Matthews- Devon

#### Customer Review



5 Star



Before service